Scott Willis 4425 Balboa #3 San Francisco CA 94121

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose a Sonic, a competitive provider to say AT&T or Comcast, because price to speed ratio is incredible and there are no bundled things that I don't need. Service is great too. You can speak to someone who can help. Anyone who has called Comcast or AT&T knows that is not the case there, customer service is THE worst. They also have said they won't prioritize traffic and sell my information which holds a lot of value.

Please stop messing with regulation that is only helping the giant companies like AT&T and let better services for less money thrive. I work from home and rely heavily on my internet usage.

I've had ATT DSL and it is sooo slow in my neighborhood. One time I called due to lack of service and they said to go to a slower speed, like 3 mbps, in order to improve connectivity. By the way I live in San Francisco proper and their rationale was I was too far from a hub. Prior to Sonic I had Comcast. Comcast service is horrible. I dread calling them for service or the once a year battle to get me to a reasonable price after they raise it on me yearly after my "promotional period" has ended.

Please create an environment where companies like Sonic and their excellent service and customer service can thrive. Don't regulate them out and force us back to inferior service for more money and horrendous customer service.

Scott Willis